

About NLSACPC

NLSACPC is the only sexual assault crisis centre in Newfoundland and Labrador. The Centre is managed by dedicated volunteers and staff who realize the value of providing free, immediate support and information to victims of sexual violence, as well as others who are affected, or may have questions.

The Centre operates from a non-judgmental perspective. All calls are treated confidentially. No records are kept regarding your identity. You do not have to identify yourself, or where you are calling from if you are not comfortable doing so. We respect and value diversity and choice in all aspects of life.

If you have any questions about what to expect when you call the crisis line, you can get in touch with the office during regular hours, or you can email info@endsexualviolence.com.

**NL Sexual Assault Crisis &
Prevention Centre**

* Non-judgmental

*Anonymous *Confidential

Referrals Information Empowerment

For 24-hour information and support:

1-800-726-2743

NL Sexual Assault Crisis and Prevention Centre

360 Topsail Road Suite 101

St. John's, NL A1E 2B6

Tel: 709-747-7757

Fax: 709-747-7758

www.EndSexualViolence.com

24-hour, Crisis Support and

Information Line:

Toll Free: 1-800-726-2743

St. John's: 726-1411

Provincial Crisis Support and Information Line

Toll Free: 1-800-726-2743

Newfoundland and Labrador Sexual Assault
Crisis and Prevention Centre



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NLSACPC is funded as a partner in the Violence Prevention Initiative, Government of NL (www.gov.nl.ca/vpi/)

Crisis Support & Information Line: *A safe, confidential support for anyone affected by sexual violence.*

Our most utilized public resource is the 24 hour a day phone line, which is used by women and men throughout the province who need support or information regarding sexual violence. Each year the line receives approximately 1500 calls. Day or night, from anywhere in the province, you can call to access compassionate support, and information. It is a toll-free line, so there are no costs, or long distance charges. You can request to speak with a female or male support line worker and TTY service is also available.

Anyone can call

The Line exists to provide information, resources and support to anyone who has been affected by sexual violence or has questions about sexual violence. Sexual violence affects many people, including victims, friends, family members and service providers. The line is a safe resource for *anyone* who would like to speak confidentially about any experience they have had. You do not need to be in a crisis situation to call the line. You can call one time, or regularly. Call anytime you need support, or want to talk.

Non-Judgmental Support

Our services are non-judgmental meaning that we will not judge you based on your decisions or experiences.

All calls are treated confidentially

This means we do not require callers to tell us their name, where they live, etc. We do not subscribe to call display. Even if a caller chooses to share 'identifying' information, we do not maintain written records of these details. It is important to us that callers feel assured that we take confidentiality seriously. Wherever possible we will make every effort to protect the identity of callers. Please note, if we receive a call regarding a minor who is in danger, or if the caller is in danger of hurting him/herself, or another person, we are required by law to pass this information to the appropriate authorities.

What to expect when you call:

- You will not need to provide your name
- You can take your time
- You can end the call at anytime
- You can share as much or as little information as you want
- You can use the line for information purposes
- You can use the line as an additional support if you are in counseling
- You can call in the middle of the night, or during the day
- You can request to speak with a male or female

Referrals

By calling the line, you can access information on available community supports in your area. If you choose, we will work together with you to help you build a network of supports to help meet your needs. These may include counseling, medical services, legal services, shelters and many other professional and community services.

Our Mandate

NLSACPC provides non-judgmental support and essential services to adults impacted by sexual violence. Our members work toward the prevention and eradication of sexual violence in all forms through public education and awareness campaigns.

The Crisis Support & Information line service is available to everyone, regardless of race, gender, sexual orientation, marital status, socio-economic status, ability, religious beliefs or geographical location.

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Visit us online
www.EndSexualViolence.com

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